

Hospice “L” Tags and Abbreviated Identifiers*

Tag	Identifier	Tag	Identifier	Tag	Identifier
L679	Standard: Authentication All entries legible, clear, complete, authenticated and dated	L694	2) Management/disposal of controlled drugs in patient’s home		Before 10/1/86, any hospice operating before 1/1/75 is exempt
L680	Standard: Protection of information Must be safe guarded against loss or unauthorized use Compliance with 45 CFR parts 160 & 164	L695	Provide copy of hospice policy/procedure for controlled drugs	L719	§418.110 CoP: Hospices that provide inpatient care directly
L681	Standard: Retention of records Must be retained for 6 yrs. after death/discharge. Retention/storage if hospice discontinues operation	L696	Information in language/manner patient/family understands	L720	Must demonstrate compliance with the following standards
L682	Standard: Discharge or transfer of care 1) Discharge summary or clinical record (if requested) if transferred to Medicare/Medicaid-certified facility	L697	Document information provided and discussed	L721	Standard: Staffing Staffing reflects patient volume/acuity/intensity of services
L683	2) Information to attending if patient revokes benefit/discharged Discharge summary & clinical record, if requested	L698	Inpatient care directly/disposal of controlled drugs		Standard: Twenty-four hour nursing services
L684	3) Discharge summary must include: Summary of treatment/symptoms/pain management	L699	3) Storing. Inpatient care directly Stored in secure areas/controlled drugs stored in locked compartments/only specific personnel may have access	L722	1) Must provide sufficient 24 hour nursing services
	Patient’s current plan of care	L700	Discrepancies investigated/reported to State authorities	L723	2) Inpatient/RN to provide direct patient care each shift
	Latest physician orders	L701	Standard: Use/maintenance of equipment/supplies		Standard: Physical environment
	Documentation to assist with continuity of care/requested	L702	1) Manufacturer maintenance recommendations followed	L724	Maintain safe physical environment
L685	Standard: Retrieval of clinical records Made readily available on request of appropriate authority	L703	2) Instructions provided for safe use of DME & supplies	L725	1) Safety management: Address real & potential threats
L686	§418.106 CoP: Drugs/Biologicals/Medical supplies/DME	L704	3) Contract with supplier that meets DMEPOS standards	L726	Written disaster preparedness plan/reviewed & rehearsed
L687	Must provide drugs/biologicals/medical supplies/DME identified in plan of care	L704	§418.108 CoP: Short-term inpatient care	L727	2) Physical plant & equipment: Procedures to control reliability and quality of the physical plant & equipment
		L705	Pain control/symptom management/respite in Medicare/Medicaid facility	L728	Standard: Fire protection
			Standard: Inpatient care for symptom management and pain control		1) Must meet provisions of 200 edition LSC of NFPA
		L706	Must be provided by: 1) Hospice that meets §418.110		2) LSC may be waived for hardship not harmful to patients
L688		L707	2) Hospital/SNF that meets §418.110 (b) & (e)		3) LSC does not apply if State law adequately protects patients
L689			Standard: Inpatient care for respite purposes		4) May place alcohol-based hand rub dispensers in facilities
L690	Standard: Managing drugs and biologicals 1) IDG confers with individual regarding drug management	L708	1) Hospice that meets §418.110	L729	Standard: Patient areas
	2) Inpatient care directly/must provide pharmacy services	L709	NF that meets standards specified in §418.110 (e)		Provide home-like atmosphere, ensure dignity, comfort
		L710	2) Provide 24 hr. nursing services to meet nursing needs		Private areas family visiting/night accommodations/after death
			Standard: Inpatient care provided under arrangement		Receive visitors at any hour including small children/infants
	Standard: Ordering of drugs	L711	Written agreement specifies: 1) hospice provides inpatient provider with a copy of the patient’s plan of care and specifies services to be furnished	L730	Standard: Patient Rooms
	Only physician or nurse practitioner may order drugs; verbal or electronic orders; record and sign immediately	L712	2) Policies consistent with palliative care protocols		1) Designed/equipped for nursing care & patient privacy
L691	Standard: Dispensing of drugs and biologicals	L713	3) Inpatient record includes all services/events/copy of discharge summary/inpatient record available at discharge		2) Accommodate requests for private room, when possible
	Must obtain drugs from pharmacists/or stock itself	L714	4) Inpatient unit has identified individual responsible for implementation of agreement		3) Specific criteria for patient rooms
	Inpatient care directly/policy for dispensing accuracy & maintain records for controlled drug	L715	5) Hospice responsible for training of personnel		4) CMS may waive space & occupancy requirements
L692	Standard: Administration of drugs and biologicals	L716	6) Method to verify requirements are met	L731	Standard: Toilet/bathing facilities
	IDG determine patient/family ability to self-administer; Inpatient care directly/only by specified individuals	L717	Standard: Inpatient care limitations		Patient rooms equipped/convenient to toilet & bathing facilities
	Standard: Labeling/dispensing/storing drugs and biologicals		The total number of Medicare inpatient days may not exceed 20% of total # of Medicare days in a 12-month period preceding survey	L732	Standard: Plumbing facilities
L693	1) Labeled in accordance with current professional practice	L718	Standard: Exemption from limitation		Must have: 1) Adequate supply of hot water at all times; 2) Control valves to regulate temperature of hot water

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L733	Standard: Infection Control	L756	3) Trainer requirements	L779	Communication with facility/ensure quality of care
	Maintain infection control program that protects patients, staff & others by preventing & controlling infections & communicable diseases	L757	4) Training documentation in staff personnel records	L780	2) Ensure IDG communicates as needed
L734	Standard: Sanitary environment	L758	Standard: Death reporting requirements	L781	3) Provides facility with specific information
	Provide sanitary environment/following current standards of practice/avoid transmission of infections & communicable diseases		Must report deaths associated with restraints or seclusion to CMS by telephone by close of next business day	L782	Standard: Orientation & training of staff
L735	Standard: Linen	L759	§418.112 CoP: Hospices that provide hospice care to residents of a SNF/NF or ICF/MR (facility)		Assure orientation of SNF/NF, ICF/MR staff
	Hospice has available sanitized linen at all times	L760	Must meet 418.10 – 418.116 plus following standards	L783	§418.114 CoP: Personnel qualifications
L736	Standard: Meal service and menu planning	L761	Standard: Resident eligibility/election/duration benefits	L784	General qualification requirements
	Furnish meals: 1) Consistent with needs; 2) Palatable & 3) Served/stored under sanitary conditions	L762	Medicare patients are subject to eligibility criteria at §418.20 through §418.30 of this chapter	L785	Personnel qualifications for certain disciplines
	Standard: Restraint or seclusion		Hospice assumes professional management of services/ according to plan of care & CoP/arranges for in-patient care		1) Physician
L737	Right to be free from abuse/restraint/seclusion	L763	Standard: Written agreement	L786	2) Hospice aide
L738	1) Only used if less restrictive interventions are ineffective		Specifies services in facility/signed by representatives	L787	3) Social worker
L739	2) Type/technique used least restrictive intervention	L764	Written agreement includes the following:	L788	4) Speech language pathologist
L740	3) In accordance with plan of care/safe techniques		1) Manner in which facility & hospice are to communicate & document to ensure patient needs are met 24 hours/day	L789	5) Occupational therapist
L741	4) Ordered by a physician authorized by hospice policy	L765	2) Immediate notification of changes/complications/transfer	L790	6) Occupational therapy assistant
L742	5) Never written as a standing or as needed (PRN) order	L766	3) Hospice determines course of hospice care	L791	7) Physical therapist
L743	6) Medical director consulted if attending did not write order	L767	4) Facility provide room & board/meet needs as at home	L792	8) Physical therapy assistant
L744	7) Limitations on renewal of restraint/seclusion orders	L768	5) Provide services/same level as if in own home	L793	Qualifications when no State requirements exist
L745	8) Discontinued at earliest possible time/regardless of order	L769	6) Delineation of hospices responsibilities		1) Registered nurse
L746	9) Patient monitored at intervals determined in policy	L770	7) Use facility to extent would routinely use family	L794	2) Licensed practical nurse
L747	10) Hospice policy must specify physician training. Must have working knowledge of restraint/seclusion policy	L771	8) Report alleged violations/unrelated to hospice/in 24 hrs.	L795	Standard: Criminal background checks
L748	11) Pt. seen face-to face within 1 hour of intervention	L772	9) Responsibilities of each provider re: bereavement		1) If have patient contact or access to records
L749	12) States may have more restrictive requirements	L773	Standard: Hospice Plan of care	L796	2) In accordance with State law/3 mo. from employment
L750	13) RN consult medical director after 1 hour evaluation		Established/maintained/consultation with facility/care in accordance with plan of care	L797	§418.116 CoP: Compliance with Federal/State/local laws
L751	14) Simultaneous use of restraint & seclusion only with continual monitoring (face-to-face or both video & audio)	L774	1) Identify care/services & provider responsible	L798	Operate in compliance with Federal/State/local laws
L752	15) Documentation requirements for restraint or seclusion	L775	2) Participation of hospice/facility/patient & family	L799	Standard: Multiple Locations
L753	Standard: Restraint or seclusion staff training	L776	3) Changes discussed with patient/facility & approved by hospice before implemented		Comply with §420.206 regarding disclosure of ownership & control/Medicare approved
	Right to safe implementation of restraints or seclusion		Standard: Coordination of services	L800	Standard: Laboratory services
L754	1) Training intervals	L777	Hospice must: 1) Designate IDG member responsible for:		1) Lab testing not self-administered must be in compliance with CLIA regulations
L755	2) Training content	L778	Providing overall coordination	L801	2) Reference lab must be in compliance with CLIA regulations

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